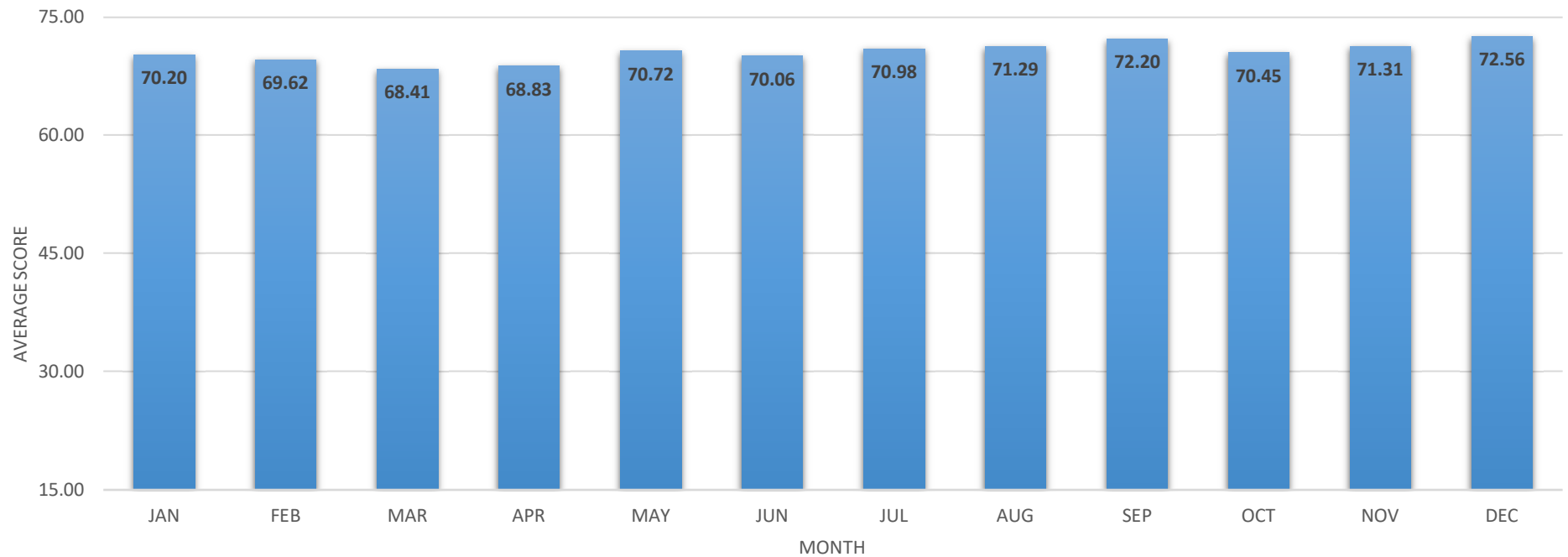


CUSTOMER SATISFACTION SURVEY SUMMARY REPORT Year 2020



Rating:

75-61- Outstanding
60-46- Excellent
45-31- Average
30-16- Below Average
15- Needs Improvement